



## **AMBULANCE SUBSCRIPTION PROGRAM SAVES RESIDENTS OUT OF POCKET EXPENSES FOR AMBULANCE SERVICES**

Did you know that one ambulance transport could cost in excess of \$1,000! Additionally, most insurance companies do not cover the entire cost of ambulance services. As a subscriber of the Western Alliance, you will pay nothing out of pocket for your ambulance service, after your insurance company processes your bill. Whatever amount is paid will be accepted as full payment with no further obligation. If you do not have health insurance, you will receive a 25% discount on your ambulance services. For less than 13¢ a day, you and your household will be protected from ambulance transportation fees for services provided by Western Alliance.

### **As a subscriber of our Subscription Program you will receive:**

- Unlimited usage throughout the duration of the subscription
- Protection from any out-of-pocket expenses associated with emergency transportation, after billing and payment from your insurance company.
- This only applies to emergency services provided by Western Alliance.
- Wheelchair and Stretcher van services are not typically covered by insurance providers. Subscribers will now receive a 10% discount on wheelchair and non-emergency transport services.
- 10% discount on CPR, First Aid and other public offered classes

### **FREQUENTLY ASKED QUESTIONS**

#### **Q. What is the Ambulance Subscription Program?**

**A.** A program designed to allow individuals and qualifying family members' protection against out-of-pocket expenses related to emergency transportation by Western Alliance Emergency Services.

#### **Q. Where can I use the service?**

**A.** Any place Western Alliance Emergency Services is your transporting agency.

#### **Q. What type of services are covered under this Subscription?**

**A.** Emergency transportation services only. WHEELCHAIR VAN and STRETCHER VAN transports ARE NOT covered under this Subscription Program.

#### **Q. Will my insurance be billed?**

**A.** YES, your insurance will be billed, however you will not be responsible for any co-pays. Seldom is ambulance transportation covered 100% by insurance companies.

#### **Q. How often can I use the service?**

**A.** This program covers you and all legal dependents of your household as many times as emergency ambulance transportation services are needed during the calendar year.

#### **Q. Who is covered under my subscription?**

**A.** All legal residents of your household when you purchase a Family Subscription plan.

#### **Q. What does "legal" resident mean?**

**A.** Resident children who are under 18 and not married, as well as, those unmarried children who are in college and still reside with their parents.

#### **Q. What is the Subscription Program coverage period?**

**A.** The coverage period is from January 1st December 31st.

**Q. What if a guest gets hurt in my house or car are they Covered?**

**A.** NO, only legal residents of the household are covered.

**Q. Is my subscription tax deductible?**

**A.** NO, however any monies paid above the subscription prices listed below can be used as a tax donation.

**Q. What happens if I decide not to become a Subscriber?**

**A.** Whether you're a Subscriber or not, you will always receive the highest level of emergency care. As a non-subscriber you will be billed for monies owed that your insurance company has not paid.

**Q. Can I purchase a Subscription if it is after the period begins?**

**A.** Yes, you can purchase a subscription at any time during the coverage period, however the fee will not be prorated.

**Q. Can I purchase a subscription for my parents?**

**A.** YES, what a great gift idea to purchase for your parents, grandparents, or children.

**Q. Does Western Alliance have a special Subscription program?**

**A.** Yes, Western Alliance offers the programs below:

**Your paid subscription is good from January 1st through December 31st**

**Standard Coverage**

**Premium Coverage (Includes local ambulance transfers)**

Senior Individual (over age 62)	\$30.00	\$75.00
Senior Family (both over age 62)	\$45.00	\$112.50
Individual (under the age of 62)	\$40.00	\$100.00
Family (under the age of 62)	\$50.00	\$125.00

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**Three Additional Subscription Programs**

**Bronze SUBSCRIPTION PLAN**

Life time subscription  
Wall plaque for your home  
Recognition as Bronze member

Cost \$1000.00

**Silver SUBSCRIPTION PLAN**

Life time subscription  
Wall plaque for your home  
Recognition as Silver member

Cost \$1250.00

**GOLD SUBSCRIPTION PLAN**

Life time subscription  
Wall plaque for your home  
Recognition as Gold member

Cost \$1500.00

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**CALL 570-297-1758 for credit card payments or mail your check to:**

**Western Alliance Emergency Services, Inc.**

**P.O. Box 13**

**Troy, Pa. 16947**

As the Covid-19 pandemic continues, we have continued to make changes in our daily operations. We are looking forward to the return of our fund raisers in 2022. The increase in our expenses for PPE, cleaning and disinfecting supplies, which protect not only us, but you as our patients, continues. The Healthcare industry, as well as other industries, continue to have staffing issues. Even with all of these changes and issues, we have been able to continue to provide the same level of service that our communities deserve, with no increase in subscription fees. First and foremost, this wouldn't have been possible without the sacrifices and commitment of our staff. This also would not have possible without the generosity and kindness of our families, friends, neighbors, and local businesses. We will continue operate and uphold our mission to "Promote and provide community health and safety utilizing the highest qualified personnel and most advanced equipment in the pre-hospital environment". I would again like to personally thank you for your gracious and continued financial support.

Rodney Decker CEO